



Bern, 21.08.2023

**TO WHOM IT MAY CONCERN**

PROTECSYS GmbH, a specialist in providing video and alarm security systems has installed and updated the video surveillance & alarm system at the Embassy of the State of Kuwait in Bern, Switzerland in August 2023.

During the installation and activation process, Embassy of the State of Kuwait has found the team of PROTECYS to be highly professional and knowledgeable about their work. They actively pursued the timeframe established mutually, while still be flexible enough to respect the requirements and functioning of the embassy. Their team is always prompt to provide information about queries and has a solution oriented approach towards the execution of the deliverables.

Embassy of the State of Kuwait in Bern has been highly satisfied with the services rendered by PROTECYS GmbH and looks forward to continue working with them through system maintenance and follow-up.

Sincerely yours,

Embassy of the State of Kuwait

